

WARRANTY STATEMENT
Transportation Products

Leotek standard LED products are covered by a five-year limited warranty from the date of delivery. Leotek DT products carry a fifteen-year warranty. Leotek warrants these products to be: 1) free of defects in workmanship and/or material; 2) meet the light-emitting requirements as defined in the following Performance Specifications of the Institute of Transportation Engineers (ITE). Leotek Electronics USA LLC will factory repair or replace any units found to be defective, within the terms listed in the Warranty Statement.

Technical Assistance

Please contact your local Sales Representative prior to contacting Leotek direct. Technical assistance is available from our Technical Support Department during the hours of 8:00 AM to 5:00 PM Pacific Standard Time (PST), Monday through Friday, excluding major US holidays. Please provide the Model Number of the product you are inquiring about.

Return Material Authorization

Prior to returning any product for repair or replacement, Leotek requires that a Return Material Authorization (RMA) be issued. The RMA can only be issued by Leotek. When requesting an RMA, the following information must be provided to Leotek; product Model and Serial Numbers, Date of Manufacture, and a detailed description of the reason for return. A Leotek representative will document the issue at hand and make the appropriate arrangement for the return of the unit/product.

When returning the product, the customer must adhere to the following procedure(s):

- Prior to returning, contact customer support at (408) 380-1788 to obtain an RMA number (Return Material Authorization).
- Clearly mark shipment container with RMA number.
- Include a return address and contact information with the shipment.
- RMA's are shipped via customer paid postage to:
 - Leotek Electronics USA LLC - 1955 Lundy Ave., San Jose, CA 95131

Verification of purchase may be required. Leotek will not be held responsible for any damage to the product that occurs during shipment. Failure to exercise the above RMA policy and procedures will void all warranty responsibilities on behalf of Leotek Electronics USA LLC.

Leotek will not be liable for defects due to improper handling, misuse, negligence, accidents, acts of God or nature, exposure to casualty of elements, or unauthorized alteration/repair. In all such cases, the warranty is immediately null and void. Liability under this warranty is limited to factory repair or replacement of the unit purchased.

Compatibility of Leotek Products is highly dependent on environmental conditions and therefore, in abnormal conditions the Purchaser must undertake a compatibility assessment of their relevant site prior to the installation of the Product. Purchaser shall also retain and present (on request), evidence of a compatibility assessment under actual operating conditions.

No further Liability: Repair, replacement or refund as set forth in this warranty is the sole and exclusive remedy under this warranty or otherwise for Products' defects. Once Leotek has replaced, repaired or refunded defective Products, it shall have no further liability to the Purchaser in respect to the defect in that particular Product.

This warranty is exclusive of all other warranties, expressed or implied, and Leotek hereby specifically disclaims all other warranty claims of any type; including without limitation, a warranty of merchantability of any unit or its fitness for any particular use or purpose. The customer's remedy under this warranty is exclusive. In no event shall Leotek be liable for interruption of business loss, profits or indirect or consequential damages, injury to person or damage to property from any cause whatsoever. Information herein subject to change without notice.